



# SERVICES

GxP compliant  
Consulting  
& Support



## **GxP CONSULTING**

We build your qualification strategy.

## **GxP QUALIFICATION**

Our GxP specialists execute the qualification of your storage or in-transit environment.

## **GxP MAPPING**

ELPRO performs your mapping and provides you with the GxP compliant mapping report.

**we prove it.**

**🇨🇭 SWISS QUALITY**

## With compliance in mind – and the V model in our heart.

EU GMP/GDP, FDA, GAMP 5, you name it. With the V model we use a proven and efficient tool to pave your path to complete compliance. Choose our expert knowledge for consulting, qualification, mapping, or even a full service package for total convenience.

### First, there's **CONSULTING**

ELPRO's team of qualified GxP specialists helps to establish your URS, risk assessment and strategies for the successful qualification/validation of facilities, equipment, processes and fleets.

We can help you create a validation or qualification strategy for your processes, systems and warehouses. Benefit from our experience, expertise, and use our well-established templates.

#### URS USER REQUIREMENT SPECIFICATION

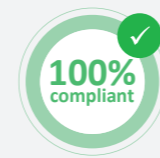
Fit, form & function for the temperature range you need.

#### RA RISK ASSESSMENT

Assessing risks means avoiding risks. We know exactly what to look for.

#### DQ DESIGN QUALIFICATION

We bring your documents into shape and ensure you have all the evidence required.



#### PQ PERFORMANCE QUALIFICATION

**Performance Test:**  
All stocked up and monitored?  
We prove it works in winter and summer.

#### OQ OPERATIONAL QUALIFICATION

**Functional Test:**  
Ready to go – let's find those hot & cold spots.

#### IQ INSTALLATION QUALIFICATION

**Reality Check:**  
Documented proof that everything has been built and installed according to specification.

**MAPPING**

### **MAPPING** – Make your mapping as easy as possible.

All-in-one service package for 100% solid placement and documentation of your measurement sensors. You need a mapping report to stay GxP compliant, we spare you the time & hassle. Also save on data loggers and resources.

No worries – we are with you every step of the way. No matter if you require mapping of your

- > warehouse
- > clean room
- > container
- > refrigerator, freezer
- > truck, van, or complete fleet
- > thermal packaging and boxes.



### Regulations require **QUALIFICATION**

You already have an URS, a risk assessment and a qualification strategy?

Our experienced team of GxP specialists can help you qualify your warehouse, truck, refrigerator or transport container.

All qualification activities are designed to your requirements, using a state-of-the-art validation approach.

Speak with our GxP experts to learn more about our services and methods for efficient system, fleet, or warehouse qualification.



### **SOLUTIONS SUITED TO YOUR NEEDS.**

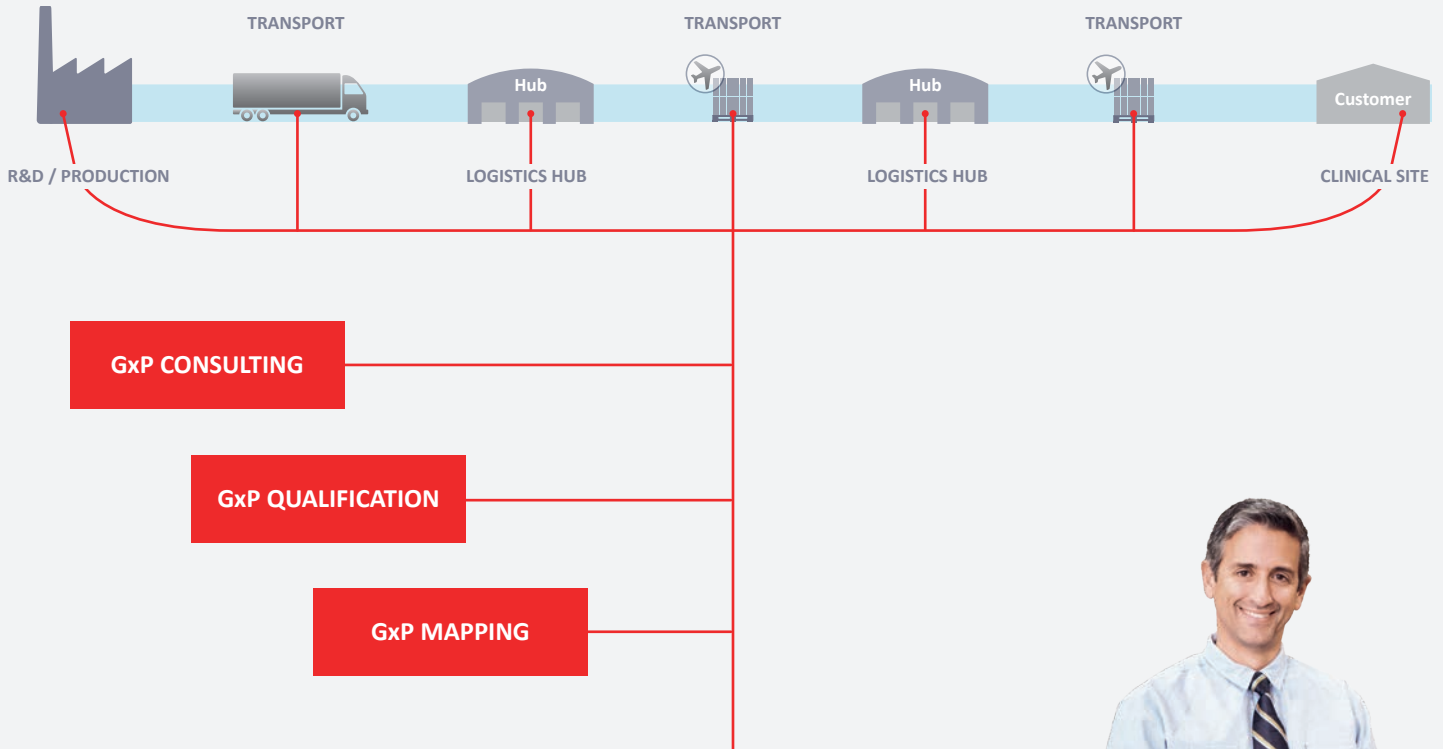
ELPRO has an efficient method for remote mapping without accumulating any travel expenses. Based on your floor plan, we determine the mapping layout and prepare the data loggers. Your team can place and start the data loggers in your facilities. At the end, ELPRO provides you with the mapping report.

**GxP COMPLIANCE GUARANTEED!**

# Services Scope

## GxP SERVICES

We support your GxP compliance in your facilities, equipment, fleets, and network.



### ON-SITE SERVICE & CALIBRATION

We help you to operate your system in a GxP compliant manner: our technicians visit your facilities for calibration, adjustments and maintenance. Our on-site service team ensures the liability of your data: now and for the future.



### PROJECT SERVICES

Customizing and installing complex monitoring systems can be a challenge. ELPRO's highly-trained project managers can help. No matter the issue: unclear requirements, complex architecture or an interface to another system – tell us what you need and we will support you.



With ELPRO's expert guidance, I have become more knowledgeable. I truly appreciate ELPRO's continuous support and excellent customer service.

**QUALITY CONTROL SUPERVISOR**  
Logistics Company